

CASE STUDY: CLAIM INVESTIGATION

INDUSTRY: INSURANCE



Introduction

A leading insurance company wanted to uncover the fraud that people engage into while claiming losses.



Methodology

Our investigative team conducted a background check of the insured to gather details pertaining to the medi claim policy.

This involved:

- Medical investigation of the insured
- Liaison with insurance company to gather policy details

Result

Investigation revealed that the insured person was already suffering from AIDS since last 2 years. Documentary evidences collected were provided to the company and the claim was cancelled.

Challenge:

Client had to pay large amount of money to the insured within three months of taking up the policy. We were asked to investigate the reason of sudden death.

Benefits:

- Saved large amount of money
- Psychological comfort of dealing with frauds

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